The Office of Information Technology operates Tech Central in the Bunnell Building on the Fairbanks campus, where students can get free help with their laptops and other devices.

Another popular stop is the OIT service desk, your gateway to many of the other services OIT offers UAF students, faculty and staff. The service desk has two walk-up locations — 231 Bunnell and 102 Butrovich — and can be contacted by calling 907-450-8300 or 800-478-8226, emailing helpdesk@alaska.edu, or visiting http://www.alaska.edu/oit/get-help/.

Internet Access, Computing Labs and Smart Classrooms

Wireless internet is available in most public areas and in all buildings on the Fairbanks campus. The residence halls can also connect via wired access.

There are two student computer labs, one in 404 Rasmuson and another 110 Moore-Bartlett-Skarland. There’s also the Nook, in Bunnell 319, a collaborative space that offers a variety of seating options with power outlets, virtual computer stations, wired and wireless network access for student devices, mobile printing, and conference tables where students can share content on their devices with others on a large screen.

On the Fairbanks campus there are 80 smart rooms (classrooms, auditoriums and lab spaces), furnished with instructional technologies such as in-room computers, digital projectors, DVD playback devices, document cameras and digital monitors. Five of these smart classrooms are equipped with automated lecture capture/recording.

Video Conferencing

OIT’s Video Conferencing Services provides consultation, planning, installation, training and scheduling for videoconferencing classrooms and other video-enabled rooms on the Fairbanks campus and across the University of Alaska system. VCS can schedule and support job interviews for students, faculty and staff. For more information visit http://www.alaska.edu/oit/services/video-conferencing/.