The Office of Information Technology is located in the Bunnell Building on the Troth Yeddha' Campus. The walkup service desk in Bunnell 231 is where students can get free help with their laptops and other technology devices. In addition to walkups, the OIT Service Desk can be contacted by calling 907-450-8300 or 800-478-8226, emailing helpdesk@alaska.edu or visiting OIT online (https://www.alaska.edu/oit/get-help/).

Internet Access, Computing Labs and Smart Classrooms

Wireless internet is available throughout the Troth Yeddha' Campus buildings, including residence halls.

There are walkup computers available in the Rasmuson Library and the Moore-Bartlett-Skarland residence complex. The Nook, in 319 Bunnell Building, offers virtual computer stations and plenty of collaborative seating while using personal devices. The Nook includes easy access to power outlets, wired and wireless network access, mobile printing, and conference tables where students can share content on their devices with others on a large screen.

On the Troth Yeddha’ Campus, there are over 160 smart-learning spaces outfitted with instructional technology such as web videoconferencing, computers, digital projectors, document cameras, digital monitors and lecture capture. These classrooms enable a flexible, modern learning experience spanning multiple teaching modalities from face-to-face to online and hybrid situations.

Video Conferencing

OIT’s Video Conferencing Services provides consultation, planning, installation, training and scheduling for videoconferencing classrooms and other video-enabled rooms on the Fairbanks campus and across the University of Alaska system. VCS can schedule and support job interviews for students, faculty and staff. For more information, visit the OIT Video Conferencing Services website (https://www.alaska.edu/oit/services/video-conferencing/).