Technology on Campus

The Office of Information Technology operates Tech Central in the Bunnell Building on the Fairbanks campus. Here you’ll find the OIT service desk, your gateway to many of the services OIT offers UAF students, faculty and staff.

The OIT service desk has two walk-up locations — 231 Bunnell and 102 Butrovich — and can be contacted by calling 907-450-8300 or 800-478-8226, emailing helpdesk@alaska.edu, or visiting http://www.alaska.edu/oit/get-help/.

Internet Access, Computing Labs and Smart Classrooms

Wireless internet is available in most public areas and in all buildings on the Fairbanks campus. The residence halls can also connect via wired access.

OIT operates and maintains two student computer labs in 404 Rasmuson and 110 Moore-Bartlett-Skarland. The newest addition in computing spaces is the Nook, in Bunnell 319. The Nook is a collaborative commons space that offers a variety of seating options with accessible power outlets, virtual computer stations, wired and wireless network access for student devices, mobile printing, and conference tables where students can share content on their devices with others on a large screen.

On the Fairbanks campus there are 75 smart rooms (classrooms, auditoriums and lab spaces), furnished with instructional technologies such as in-room computers, digital projectors, DVD playback devices, document cameras and digital monitors. Five of these smart classrooms are equipped to provide automated lecture capture/recording.

Additional OIT Services at Tech Central in Bunnell

The Student Computer Repair Center provides free help and advice for students having issues with their personal computers.

OIT Video Conferencing Services provides consultation, planning, installation, training and scheduling for videoconferencing classrooms and other video-enabled rooms on the Fairbanks campus and across the University of Alaska system. VCS can also schedule and support job interviews for students, faculty and staff. For more information visit http://www.alaska.edu/oit/services/video-conferencing/.